IBM Lotus Domino Web Based Workflow Automation

Public Sector Unit

Client Situation

Client decided to implement a web based workflow automation system for its employee across country to increase/improve efficiency and effectiveness of their business processes. The main objectives were to minimize cost, turnaround times and defects/errors with the movement of paper documents.

The key challenges in this project were:

- Workflow Automation
- Centralizing HR policies/rules across SBU's
- Integration with Central FA system
- Reducing Cost
- Maximizing turnaround time

Experis IT Solution

Lotus Based HRMS workflow, which again can be classified as
- HRIS (Human Resource Information System),
- ESS (Employee Self Service) and
- PMS (Performance Management System),

The system was decided to be developed and implemented across country. Apart from this, the HRMS system was integrated with the legacy system (Sybase) for fetching / updating of employee information using DECS technology.

Following is an overview of the solution provided by Experis IT:

- Track processes/documents in each stages of the workflow.
- Add level of security to the process.
- Control what action users can take within a workflow process.
- Efficient as all the form and reports were in digital format. Thus, require no paper.

Technology Specifications

Experis IT developed and deployed the Workflow applications using the components:

Key Components	
Application	IBM Lotus Based HRMS
Solution Components	• RHEL 5, • IBM Domino Server R8, • Lotus notes client R8

Sample Screenshot

Client Benefits:

Following are the benefits our solution provided the client with:

- Reducing paper works
- Reducing overhead cost
- Reducing time for decision making
- Increasing efficiency/productivity of employees
- Maximizing turnaround time
- Reducing human error

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can help you grow your business through IT solutions.

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